

December 2019 CompareHero 48-Hour Year End Rush Credit Cards Promotion Terms & Conditions

1. The December 2019 CompareHero 48-Hour Year End Rush Credit Cards Standard Promotion (hereinafter referred to as **"CC48H1912-Promotion"**) is organized by Compargo Malaysia Sdn Bhd (1050769-U) for CompareHero.my and in partnership with
 - a. HSBC Bank Malaysia Berhad (127776-V) and HSBC Amanah Malaysia Berhad (807705-X), (hereinafter collectively referred to as **"HSBC"**); and
 - b. Standard Chartered Bank Malaysia Berhad (115793-P), (hereinafter referred to as **"Standard Chartered"**), as Service Providers for bank products that are being applied for.
2. Credit cards eligible for the CCFD1912-Promotion are HSBC Amanah MPower Visa Platinum Credit Card-i, HSBC Platinum, HSBC Visa Signature, Standard Chartered WorldMiles World Mastercard, Standard Chartered JustOne Platinum Mastercard, and Standard Chartered Visa Platinum Card (hereinafter referred to as **"Eligible Credit Cards"**).

Promotion Period

3. The CC48H1912-Promotion comprises of the following periods:
 - a. **"Sign-Up Period"** runs from 2 December 2019 to 3 December 2019, both dates inclusive; and
 - b. **"Redemption Period"** runs from 15 January 2020 to 30 April 2020, both dates inclusive.

Promotion Eligibility

4. The CC48H1912-Promotion is open to individuals who are participating in the CCSP1912HS-Promotion and the CCSP1912SC-Promotion during the CC48H1912-Promotion Sign-Up Period only. Refer to the respective Terms & Conditions for eligibility.
5. CompareHero.my reserves the right to reject information submitted on the CompareHero.my website and social media if we deem it not legible, in non-English alphabets, use of foul language, or suspected as spam.

Promotion Mechanics

6. Cardholders who are **"Successful Cardholder"** of the CCSP1912HS-Promotion and the CCSP1912SC-Promotion will be sorted in alphabetical order of names from a combined registration of interest list (from the CCSP1912HS-Promotion and the CCSP1912SC-Promotion registration lists) to determine the 20th position(s).
 - a. *E.g. Applicants number 1 - 19 (sorted by alphabetical order of names in the approval list) will receive the Standard Promotion Gift, and applicant number 20 will receive the 48HourPromotion Gift; applicants number 21 - 39 will receive the Standard Promotion Gift, and applicant number 40 will receive the 48HourPromotion Gift.*
 - b. The 48HourPromotion Gift will be given out to every 20th Successful Cardholder until stock runs out OR the list is exhausted.
 - c. Every 20th Successful Cardholder will not be eligible for the CCSP1912HS-Promotion Gift and the CCSP1912SC-Promotion Gift.
 - d. Every 20th Successful Cardholder is eligible to only one (1) **"48HourPromotion Gift"**.
 - e. 48HourPromotion gift is defined as a single unit (1) of Apple AirPods Pro.

Gift Redemption

7. For the avoidance of doubt, it is the Successful Cardholder's responsibility to redeem the Promotion Gift within the Redemption Period.
8. CompareHero.my will contact all Successful Cardholders to redeem the Promotion Gift, between 4-8 weeks after card activation (pending official bank reports):
 - a. via email (email address in CompareHero.my's record) with gift redemption instructions; and/or
 - b. via SMS (mobile phone number in CompareHero.my's record) as a reminder to respond to the email above.
9. At the time of gift redemption, should a Successful Cardholder be unable to provide a residential address in Peninsular Malaysia or declines the said Promotion Gift, a **"Substitute Gift"** will be issued.
 - a. Substitute Gift is defined as a RM200 Lazada eVoucher and request for other options will not be entertained.

10. Promotion Gift or Substitute Gift cannot be transferred to other parties, is not refundable and not exchangeable for cash, credit, or other goods.
11. Promotion Gift or Substitute Gift is considered redeemed when a Successful Cardholder responds to the gift redemption email instructions before the end of the Redemption Period. Any attempt of gift redemption after the Redemption Period will not be entertained and no Promotion Gift will be issued.
12. Delivery or fulfilment of Promotion Gift is estimated to be between 2-4 weeks from redeemed date (pending stock availability, and/or merchant delivery schedules).
13. Promotion Gift or Substitute Gift choice of size, technical specifications and/or colour is at the discretion of CompareHero.my, based on available stock from the merchant/s. CompareHero.my can replace the Promotion Gift or Substitute Gift with something of equivalent or higher value if the merchant/s runs out of stock.
14. Promotion Gift or Substitute Gift does not include any accessories or items (unless stated) that may be shown on any marketing materials, as they are for illustration purposes only.
15. The use of the Promotion Gift is subject to terms and conditions of the issuing merchant/s. All additional terms and conditions will be stated in full, upon delivery or fulfilment of Promotion Gift. Additional terms and conditions may include validity dates, spend requirements, applicable or exclusion products and other conditions. The issuing merchant/s reserves the right to alter, cancel, terminate or suspend the order or any part thereof or any part of the applicable terms and conditions from time to time, with or without any prior notice.
16. All servicing or warranty claims should be directed to the merchant, manufacturer or distributor of the Promotion Gift or Substitute Gift. Please refer to warranty card / box / notification attached with the Promotion Gift.
17. CompareHero.my and the participating banks are not in any way endorsing, sanctioning, approving or supporting the brand/s or merchandise of the Promotion Gift. Any query and/or dispute on the usage of the Promotion Gift must be directed to, and resolved directly with the issuing merchant/s.
18. Promotion Gift brand/s or merchandise are not a participant in or sponsor of this promotion. The brand/s logo and/or trademarks remains the intellectual property of the brand.

General Terms and Conditions

19. The use of the CompareHero.my website and services constitutes the acceptance of the general [Terms and Conditions](#) and [Privacy Policy](#).
 - a. For the avoidance of doubt, during the course of using CompareHero.my services, individuals that registered interest and/or applied for a bank product listed on CompareHero.my, are deemed to have given explicit consent to the collection, use and sharing of their personal data between CompareHero.my and the bank, for the purposes of the administration of this promotion, including application status, card activation status, and other qualifying criteria.
20. CompareHero.my reserves the right as it deems fit to vary or change any of these promotion terms and conditions from time to time or cancel, terminate, withdraw, suspend and/or replace this promotion with another similar promotion or campaign with prior notice. Such variation, changes, cancellation, termination, withdrawal, suspension and/or replacement will be notified by posting on CompareHero.my website, social media or in any other manner as CompareHero.my deems fit.
21. In this respect, the participants of this promotion also signifies his/her agreement to access the CompareHero.my website and/or social media at regular intervals to view these terms and conditions and to ensure that they are kept up-to-date with any variations or changes which CompareHero.my may effect from time to time. Participants also agree that their continued participation in this promotion will constitute their acceptance of these terms and conditions (as varied from time to time).
22. Any cancellation, termination, withdrawal or suspension by CompareHero.my of this promotion will not entitle participants to any compensation against CompareHero.my for any and all loss or damage that may be suffered or incurred by the participant as a direct or indirect result of the act of cancellation, termination, withdrawal or suspension.
23. The decisions of CompareHero.my in relation to every aspect of the promotion, including but not limited to the definition of Successful Cardholders, shall be deemed final and conclusive under any circumstance and no further appeal, enquiry and/or correspondence will be entertained.
24. These promotion terms and conditions are governed by and construed under the laws of Malaysia.

CompareHero.my's Privacy Policy

Our goal is to maintain your trust and confidence when handling personal information about you. The security of your personal information is our priority. We protect this information by maintaining procedural safeguards that meet Malaysia's PDPA (Personal Data Protection Act 2010) law. We train our employees in the proper handling of personal information. When we use other companies to provide services for us, we require them to protect the confidentiality of personal information they receive as well.

Our Privacy Policy DOES NOT include a publicity waiver and release. It means we do not have your consent to advertise, publicise or feature any of your personal information submitted to us.

END OF DOCUMENT