

April 2019 48-Hour Hero Giveaway Promotion Terms & Conditions

1. The April 2019 Hero Giveaway Promotion (hereinafter referred to as “**CCHG190448-Promotion**”) is organized by CompareHero Malaysia Sdn Bhd (1050769-U) for CompareHero.my.
2. The following shall be collectively known as “**Participating Banks**” and “**Eligible Credit Cards**” of the CCHG190448-Promotion:
 - a. Citibank Berhad: Citi Simplicity+ Card , Citi Rewards Visa Signature, Shell-Citi Credit Card, Citi PremierMiles Visa Card, Citi Clear Card, Citi Cash Back Platinum Card and Citi Cash Back Card.
 - b. Standard Chartered Bank Malaysia Berhad: Standard Chartered Liverpool FC Cashback, Standard Chartered WorldMiles World Mastercard®, Standard Chartered Visa Platinum Card and Standard Chartered JustOne Platinum Mastercard®.

Promotion Period

3. The CCHG190448 -Promotion comprises of the following periods:
 - a. “**Sign-Up Period**” runs from 23 April 2019 to 24 April 2019, both dates inclusive; and
 - b. “**Qualifying Period**” runs for forty-five (45) days from 25 April 2019 to 9 June 2019, both dates inclusive; and
 - c. “**Redemption Period**” runs from 15 May 2019 to 31 October 2019, both dates inclusive.

Promotion Eligibility

4. The CCHG190448-Promotion is open to individuals who are:
 - a. 21 years old and above, residing in Peninsular Malaysia; and
 - b. successfully registers interest for any of the Eligible Credit Cards via CompareHero.my website (<https://www.comparehero.my>) or Facebook (www.facebook.com/CompareHero.my) or Instagram (www.instagram.com/comparehero.my) during the Sign-Up Period; and
 - c. is either a New-to-Bank or New-to-Card applicant; and
 - i. New-to-Bank is defined as a person who does not have any accounts or a financial relationship with a bank.
 - ii. New-to-Card is defined as existing bank customer who does not hold any active credit card/s from a bank
 - d. have their application of the Eligible Credit Cards from the Participating Banks approved and activated (hereinafter referred to as “**Cardholder/s**”) within the Qualifying Period.
5. The following individuals are not eligible for the CCHG190448-Promotion:
 - a. those who have registered under a different CompareHero.my promotion within three (3) months from the start date of CCHG190448-Promotion; and/or
 - b. existing Participating Banks cardholders who cancel any of the Eligible Credit Cards within six (6) months from the date of approval of their Eligible Credit Cards’ application; and/or
 - c. existing Participating Banks cardholders who are participating in any other concurrent Participating Banks credit card promotions; and/or
 - d. holder(s) of invalid or cancelled Participating Banks Eligible Credit Cards and/or whose accounts are delinquent within the Participating Banks definition at any time during the Sign-Up Period; and/or
 - e. holder(s) of a company and/or corporate Participating Banks credit cards; and/or
 - f. any person who has committed or suspected of committing any misconduct, fraudulent or wrongful acts in relation to their account/s, any facility, service or accommodation granted by the Participating Banks; and/or
 - g. those who make a direct or online application for any of Eligible Credit Cards at any Participating Banks branch / Participating Banks websites / Participating Banks sales representatives / other third-party sales agents.
6. CompareHero.my reserves the right to reject information submitted on the CompareHero.my website and social media if we deem it not legible, in non-English alphabets, use of foul language, or suspected as spam.

Promotion Mechanics

7. Cardholders who fulfil Promotion Eligibility (clauses 4 and 5) will be considered a “**Successful Cardholder**” of the CCHG190448-Promotion.
8. Each **Successful Cardholder** is entitled to only one (1) “**CCHG190448-Promotion Gift**”, regardless of number of approved and activated Eligible Credit Cards from Participating Banks.
 - a. **CCHG190448-Promotion Gift** is defined as one (1) unit of DJI Osmo Mobile 2* (hereinafter referred to as “**Promotion Gift**”)
 - i. * Successful Cardholders residing in East Malaysia will receive a RM200 Lazada eVoucher instead.

Gift Redemption

9. Promotion Gift cannot be transferred to other party or parties, and is not exchangeable for cash, credit, or other goods.
10. CompareHero.my will provide an online gift redemption form to request the delivery address from the Successful Cardholder for the fulfilment and delivery of the Promotion Gift.
11. Successful Cardholders are responsible for providing their correct delivery information before the end of the Redemption Period. Any attempt of gift redemption after the Redemption Period will not be entertained and no gift will be given.
12. The Lazada eVoucher will be delivered in the form of a unique code via email to the respective Successful Cardholder. The Cardholders can key-in the unique code in the “Promo Code” box on Lazada’s website prior to completing his/her transaction in order to redeem the eVoucher.
13. CompareHero.my and Participating Banks are not in any way endorsing, sanctioning, approving or supporting the use of Lazada or any brand or merchandise sold thereon. Any query and/or dispute on the usage of the eVouchers must be directed to, and resolved directly with Lazada.
14. The validity of the eVouchers is for a period of six (6) months from the date of receiving the unique code from CompareHero.my.
15. Promotion Gift is estimated to be fulfilled between 6-8 weeks from the activation date of the approved Eligible Credit Cards (pending official bank reports, stock availability, and delivery schedules).
16. Promotion Gift choice of colour is at the discretion of CompareHero.my and based on available stock.
17. CompareHero.my can replace the Promotion Gift with something of equivalent or higher value if it runs out of stock.
18. CompareHero.my is not responsible for any loss, damage, delay, tampering, theft or modification of the Promotion Gift once it has been collected from CompareHero.my’s place of dispatch for delivery by the courier company.
19. All servicing or warranty claims should be directed to the manufacturer or distributor of the Promotion Gift. Please refer to warranty card / box / notification attached with the Promotion Gift.

General Terms and Conditions

20. CompareHero.my reserves the right as it deems fit to vary or change any of these terms and conditions from time to time or cancel, terminate, withdraw, or suspend this Promotion and/or replace this Promotion with another similar promotion, Promotion or program with prior notice. Such variation, changes, cancellation, termination, withdrawal or suspension will be notified by posting on CompareHero.my website, social media or in any other manner as CompareHero.my deems fit. In this respect, the participants of this Promotion also signify his/her agreement to access the CompareHero.my website and/or social media at regular intervals to view these terms and conditions and to ensure that they are kept up-to-date with any variations or changes which CompareHero.my may effect from time to time. Participants also agree that their continued participation in this Promotion will constitute their acceptance of these terms and conditions (as varied from time to time). For the avoidance of doubt, any cancellation, termination, withdrawal or suspension by CompareHero.my of this Promotion will not entitle participants to any compensation against CompareHero.my for any and all loss or damage that may be suffered or incurred by the participant as a direct or indirect result of the act of cancellation, termination, withdrawal or suspension.
21. These Promotion terms and conditions are governed by and construed under the laws of Malaysia.
22. The use of the CompareHero.my site and social media constitutes the acceptance of the Promotion Terms and Conditions stated above, general Terms and Conditions and Privacy Policy.

CompareHero.my's Privacy Policy

Our goal is to maintain your trust and confidence when handling personal information about you. The security of your personal information is our priority. We protect this information by maintaining procedural safeguards that meet Malaysia's PDPA (Personal Data Protection Act 2010) law. We train our employees in the proper handling of personal information. When we use other companies to provide services for us, we require them to protect the confidentiality of personal information they receive as well.

Our Privacy Policy DOES NOT include a publicity waiver and release. It means we do not have your consent to advertise, publicise or feature any of your personal information submitted to us.

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